

---

In October 2012, the Faculty Development, Assessment, and Improvement (FDAI) committee together with Dr. Eric Madsen, School of Education, were entrusted by the UAF Faculty Senate to study the current state-of-the-art of electronic course evaluation technology and its applicability to UAF. Early in the study it was recognized that

. Hence, **to recommend appropriate course evaluation technology we need to evaluate all other components of an established evaluation process, including (1) the purpose of course evaluation at UAF, (2) the indicators that we want to use to determine success, (3) and the benchmarks we want to use to evaluate performance.**

With this report, we analyze course evaluation technology as a part of UAF's overall evaluation process and provide guidelines for a step-by-step approach to optimizing UAF's course evaluation philosophy. The main findings and recommendations are summarized in the following:

1. We recommend to formulate a clear understanding of the main purpose(s) of course evaluation at UAF before deciding upon changes in course evaluation technology (see Section 2).
2. If a change in the course evaluation procedure is planned, we recommend to not change technology and question sets at the same time, but instead follow a step-by-step approach.
3. Electronic course evaluation systems have a number of benefits and drawbacks relative to traditional paper-and-pencil technology that need to be carefully analyzed and compared before selecting the most appropriate evaluation technology for UAF (see Section 3.1).
4. While student response rates are an important factor in evaluating the success of a course evaluation system, it is only one of many performance parameters (see Section 3.2).
5. Electronic course evaluation can produce satisfactory student response rates if students are incentivized, if the course evaluation system is easy to use, if faculty and administration actively promote the importance of course evaluation, and if regular reminders of active or upcoming survey periods are provided to faculty and students (see Section 3.3).
6. Nowadays, a large number of highly capable electronic course evaluation systems are available whose

To further analyze the capabilities of a down-